



E-Mail Archiving Solution Design Service

Experience a Comprehensive E-Mail Archiving Solution:

Address storage capacity issues, improve server performance, and reduce exposure to legal liabilities. »



Overview

E-Mail is a mission-critical application for every organization doing business today. This alone makes it important enough for organizations to strategically manage it. Improper management of E-Mail opens IT organizations and business units up to storage capacity issues, crippled server performance and the likelihood of exposure to compliance and legal liabilities. E-Mail archiving is a proven way to balance these management issues. Companies, large and small are turning to their IT departments to design and maintain solutions for the preservation of records and other sensitive documents that conform to corporate and regulatory policies. A well designed solution helps to mitigate potential risks associated with E-Mail.

Corporate Technologies Infrastructure Services Group (ISG) works with Symantec's Enterprise Vault® to deliver a comprehensive best-in-class solution for E-Mail Archiving for Microsoft Exchange environments. We address the many administrative, technological and cultural issues that must be considered as part of a comprehensive E-Mail management strategy. We focus on analyzing key aspects of your Microsoft Exchange environment and through the application of sizing rules and guidelines we determine the appropriate storage and servers required for the archiving solution.

Benefits

- › Accelerated delivery of E-Mail Archiving Solution
- › Mitigate risk by leveraging experienced consultants, proven methodologies and best practices
- › Receive a high-level plan for deployment and activation

Customer Benefits

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The Corporate Technologies Approach

This Email Archiving Service methodology involves:

- › Mapping the Enterprise Vault solution components to your business objectives
- › Measuring and quantifying your specific infrastructure requirements for the identified content
- › Designing the Enterprise Vault infrastructure
- › Planning the steps required to deploy and activate the Enterprise Vault solution
- › Identifying the ongoing administration tasks and operations for Archiving and retrieval

This service focuses on a single data center with the following characteristics:

- › Hosting no more than 4 Exchange Servers
- › Supporting no more than 2000 mailboxes
- › Symantec Enterprise Vault has been selected for E-Mail Archiving of the user mailboxes and E-Mail Journaling for business protection and compliance purposes.
- › Separate services are available to address PST strategies and migrations and other data sources such as File System and SharePoint.

Key Project Tasks

Corporate Technologies collects the required data, and captures the business drivers and policies through workshops and interviews. We then analyze the results and design and plan for Enterprise Vault based solution. Project Tasks include:

- › Enterprise Vault technical overview
- › Exchange Store Reporter installation
- › Business Drivers Workshop
- › Data Analysis and high-level design
- › Infrastructure survey and detail specifications
- › Enterprise Vault backup strategy definition
- › Specification of necessary incremental computers, storage and software
- › Design operating schedule for Archiving and Backup
- › Design User experience with required components
- › Develop user group activation plans and timeline
- › Prepare, present and review final documents with customer

Customer Benefits

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Deliverables

This design service provides a detailed solution design and plan for Symantec Enterprise Vault based E-mail archiving and journaling. Our experts will outline the necessary components for success including:

- › Complete design document for servers, storage and necessary licenses
- › Essential Logical configuration of items
- › Plan for Preparation of Exchange environment
- › Plan for Deployment of designed solution

Target Audience

Project administrators, System/Email Administrators and Subject Matter Experts

Roles and Responsibilities

- › **Corporate Technologies Project Manager** Responsible for CTI project plan, acts as the central point of contact and provides on-going management and updates for all issues and solutions
- › **Corporate Technologies Technical Consultant** Develops project deliverables, timeframes, costs and impacts to operational schedule; implements technical solution and provides architectural support for the duration of the project to customer specifications
- › **Customer Project Manager** Plans and coordinates all customer IT/Business functions involving E-Mail Archiving Solution Design Service
- › **System/Email Administrator** Responsible for customer infrastructure information; actively participates in analysis and design and provide necessary access to hardware and software
- › **Customer Subject Matter Experts** Responsible for business and IT domain knowledge and participates as necessary in activities

Requirements

- › Microsoft Exchange Server environment
- › A Windows Platform for ESR (if used)
- › IT and Business SME participation

Pricing and Scope

- › Minimum of 3 days up to a maximum of 5
- › Fix pricing model based on work being performed during standard business hours 8:00 am – 6:00 pm, Monday through Friday.
- › Contact Corporate Technologies for pricing information

Customer Benefits

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Our IT Services Expertise

Corporate Technologies Infrastructure Services Group architects, implements, and manages production-quality enterprise computing solutions, and provides clients with enterprise systems engineering expertise in strategic application development, data center solutions, and systems management.

We focus on areas that include email e-discovery and file archiving, virtualization, storage, dynamic data centers, data lifecycle management, plus industry-leading server, storage, networking, and security technologies.

About Corporate Technologies, Inc.

Founded in 1994, Corporate Technologies, Inc. is one of the largest providers of complete IT solutions and services to enterprises in the Northeast. We provide clients with professional services expertise in the areas of IT Strategy, Business Intelligence, and Data Centers, supported by a selective product line, support contracts and services, IT staffing solutions, and financing options.

The company is a top partner with many technology leaders including Sun Microsystems, NetApp, SAP/Business Objects, Oracle, Symantec, VMware, Juniper, and F5 Networks. Its annual investment in R&D and the company's market-leading Technology Lab allow Corporate Technologies to continually evaluate and recommend the best current and emerging technologies.